

Policy for MASSAGE Clients



I have taken advice from both the Government Guidelines and from industry professional organisations. This is an ever-evolving situation and we must all remain both aware and vigilant with regards to protecting ourselves.

I have undergone training and receive regular updates regarding my Covid 19 Policy. I will do my utmost to make sure all risks are minimised during your visit.

Firstly, and importantly if you feel at all unwell please do not attend your appointment – we will re-schedule. The list of symptoms of Covid 19 constantly changes so please check the government website for current advice.

On Arrival

- Please do not arrive too early for your appointment no more than 5 minutes. Please wait in your car if you are early. You will need to wear a face mask throughout the length of your treatment.
- I am sorry, but if you are more than 5 minutes late to your appointment it is likely we will have to re-schedule. And you will incur the full cost of the session. Any late arrivals will have a knock-on effect on the next client's appointment

Once in the room

As you arrive you will be asked to use hand sanitiser, please apply the sanitiser, you will be asked to remove your shoes and leave them outside -

I may take your temperature, using contactless equipment before we check you in for your appointment

- You will need to wear a face mask throughout the length of your treatment. I can provide a mask - but if you can please bring your own
- Please do not bring any shopping bags in and if you have a jacket, please leave in your car if you can. Please do not wear jewellery.
- There will be a container in which to put your clothes when you undress

Me and my Equipment

- All of my equipment will also be fully disinfected in between every client.
- I will be wearing PPE, including a visor and disposable apron, gloves will be worn for the massage
- All PPE will be cleaned and/or replaced in between each client.
- You will have freshly laundered couch covers and towels

Departure

When the massage is over, please leave all the linens untouched on the couch and try not to touch anything as you leave. Please keep your mask on until you exit the premises. It is also recommended that you register for the NHS Track and Trace app to maintain our safety.

Payment

Payment can be made prior to your appointment via Direct Transfer. If you would like to pay with cash, please bring the correct money and place it in an envelope.

I assure you that you will be very warmly welcomed and your treatment will be as effective and enjoyable as normal!

Best wishes Liz